

PACOJET 2

These warranty notes are a part of the Pacojet 2 instruction manual and provide information to Section 9.5.

9.5 Warranty notes

Pacojet 2 is an innovative, professional kitchen machine for foodservice operations. Each Pacojet 2 must pass a comprehensive quality and functionality test before leaving our Swiss production facility.

The motor used in the Pacojet 2 machine was developed specifically for this area of application based on the newest technology. The motor with integrated “brushless technology” is notable for its power efficiency and practically non-wearing durability.

In the case of a malfunction of the Pacojet 2 machine, please contact your sales point or the designated Pacojet service provider.

9.5.1 Warranty coverage of the Pacojet 2

One (1) year international standard warranty on all material errors and manufacturing errors for all Pacojet components effective from the date of original purchase (invoice date).

Five (5) year special warranty on all material errors and manufacturing errors pertaining to the motor of a new Pacojet 2 machine, effective from the date of purchase (invoice date).

Warranty coverage includes the restoration of a machine through repair and replacement parts at the location of the designated Pacojet service provider.

9.5.2 Terms for warranty coverage

Proper and correct use of the Pacojet 2 machine according to the instruction manual provided is a definite prerequisite for any claim submitted within the warranty terms listed in 9.5.1.

To activate your special five (5) year warranty on the motor of the Pacojet 2 machine, it is necessary to complete the machine registration including the serial number of your Pacojet 2 machine at www.pacojet.com/registration within four weeks from the date of purchase (invoice date). Please ensure that the registration is carried out in a complete and timely manner, otherwise the special warranty will not apply to your Pacojet 2 machine.

9.5.3 Warranty exclusion

Wearable parts prone to normal wear and claims based on damages caused by improper use or occurred through non-adherence to the Pacojet 2 instruction manual are excluded from the warranty. Hereto following examples:

PACOJET 2

These warranty notes are a part of the Pacojet 2 instruction manual and provide information to Section 9.5.

- Non-adherence to the cleaning directions according to chapter 7 of the Pacojet 2 instruction manual.
- Incorrect affixing of the pacotizing blade, the Pacojet coupe set blades or whipping disk on the splined, magnetic shaft-end of the machine (chapter 6).
- Utilizing the incorrect accessory for an accessory-designated processing mode (chapter 6); for example, the whipping disk included in the Pacojet coupe set is used exclusively for liquid foods and cannot be used for dense or frozen food preparations.
- Using incorrectly frozen beaker content during pacotizing (section 6.2), such as partially thawed or non-compactly-solid beaker content, as well as placing other ready-frozen food preparations into the pacotizing beaker.
- Overfilling a pacotizing beaker with frozen or non-frozen food preparations (chapter 6).
- Processing products that are not designated for human consumption.
- Damage caused during transport due to insufficient packaging of the machine.

Ready-frozen food preparations (convenience) sold by third-party businesses that are to be placed into a pacotizing beaker for further processing in a Pacojet can cause damages. A warranty claim for any damage caused through the use of such products is not possible.

Damage caused by external mechanical or electrical influences, such as damage caused by a drop-shudder, lightening surge, scratching or the like are also excluded from the warranty.

The Pacojet 2 has been secured with warranty seals that may only be removed by an authorized Pacojet service provider. The removal or damage of a warranty seal caused by a non-authorized opening of the machine deems any warranty claim invalid.

Please adhere to the listed conditions, as well as to the entire contents of the instruction manual, to ensure the functionality and durability of your Pacojet 2 machine. In case of a warranty claim, contact your sales point or the designated service provider. We wish you much success in pacotizing.

Copyright © 2012 Pacojet AG. All rights reserved.
Pacojet AG, CH-6300 Zug/Switzerland, www.pacojet.com